

## **QUALITY POLICY**

It is the policy of The Alan Nuttall Partnership Ltd to meet customer requirements and enhance their satisfaction with our products and overall service, by operating all of our processes under controlled conditions.

This policy is deployed through our Quality Management System that has been established, documented and implemented to fully conform to ...

ISO 9001:2015 and customer-specific, applicable statutory and regulatory requirements, as they apply to our products and services within the context of the business.

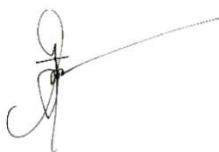
The system is maintained and continually improved through the setting, monitoring and reviewing of our business risks, quality objectives, data analysis, internal auditing, disciplined problem solving, corrective actions, physical and human resource requirements and management review. Changes in the governing standards and regulatory/contractual requirements are assessed and incorporated on an on-going basis.

Partners are provided with instruction to ensure their understanding of the company Quality Policy with training/coaching to enable them to competently carry out their work. They are given access to Quality Management System documentation and are made aware of relevant procedures and/or job instructions. They are motivated to understand and achieve quality objectives, to make continual improvements and to appreciate the consequences for the customer of any non-conformity to quality requirements. The necessary infrastructure and work environment is provided and maintained to ensure conformity to product, regulatory and law requirements.

The Board of Directors are responsible for ensuring that all activities are carried out in accordance with the organisation, customer, statutory and regulatory requirements. The business contexts for external, internal influences are closely monitored ensuring business risks are managed through strategic direction.

Our Quality Policy and Quality Management System have been established by our top management and are subject to regular management review to guarantee continuing suitability, efficiency and effectiveness. The policy is communicated throughout our organisation along with the importance of meeting statutory and regulatory requirements.

**On Behalf of the Board of Directors as a collective**



**Mick Steele**  
Secretary

**The Alan Nuttall Partnership Ltd**  
**12<sup>th</sup> January 2024**