

# Quick start guide



## Flexeserve Zone® 3, 4, 5 Tier - Floor Standing



For full details on how to operate this equipment safely, please refer to the Operation manual.



### WARNING

In an emergency, switch off the appliance and isolate fully from the mains supply.



### CAUTION

The surface of the zones will become hot, reaching temperatures above 158°F (70°C).

## Operation

### Individual Zones – Heating

Each of the model variants are supplied with one set of controls for each zone. The controls are located behind the valance panel at the base of the equipment.

Set the zone power switch to the 'ON' position and the controller display will illuminate. The display will show the current temperature. The equipment will begin to heat and reach the established temperature set-point automatically, generally 185°F (85°C). Where multiple zones are required, select and set the appropriate zone power switches to the 'ON' position separately. Set the appropriate zone power switches to the 'OFF' position to switch zones off individually.



### Adjusting Temperatures

To view the set temperature of each zone, press the 'SET' button for half a second, and then release. To change the temperature of an individual zone, press and hold the 'SET' button until '°F' flashes on the display. Press the arrow buttons to increase (▲) or decrease (▼) the temperature. Press the 'SET' button again to input the new set point.



## Display and Merchandising

Do not obstruct the fan(s) at the rear of each zone as this can cause the built-in safety shut-off to activate and stop the equipment from working.

## Troubleshooting

**Some faults must only be investigated by a trained and qualified Engineer. For assistance with troubleshooting this equipment, please refer to the Operation manual or contact Customer Support.**

Fault	Cause	Solution
Temperature display is blank.	Over-temperature thermostat has operated.	<b>Contact Customer Support.</b>
	Controller is faulty.	
Unit is not operating.	No power.	Check that the isolation switch is switched on.
	Zone fuse has tripped.	<b>Contact Customer Support.</b>
	Over-temperature thermostat has operated.	
	Mains circuit breaker of the store has tripped.	Check store procedures.
Lights are not working.	Light unit has failed.	<b>Contact Customer Support.</b>

## Daily Cleaning

**For full details on how to clean this equipment, please refer to the Operation manual.**

The polycarbonate risers and ticket strips can be removed and cleaned by lifting.



Once the front polycarbonate risers are removed, crumbs and debris can be swept forwards and out of each zone. Glass shelves, inner side wells, lamp diffuser glass and external surfaces can be cleaned using non-abrasive cleaning products.